

Travel Data SIM User Guide

(Applicable to SIM card(s) purchased on or before 28 Jun 2015)

• Basic Information

<p>Destination Coverage (1 SIM Card for multiple international destinations)</p>	<p>Asia Pacific: Taiwan, Japan, South Korea, Singapore, Malaysia, Thailand, Indonesia, Australia, New Zealand</p> <p>North America: United States of America*, Canada</p> <p>Europe: United Kingdom, France, Germany, Italy, Spain, Switzerland, Austria, Netherlands, Belgium, Greece, Finland, Sweden, Norway, Denmark, Albania, Armenia, Azerbaijan, Belarus, Ireland, Moldova, Croatia, Estonia, Latvia, Lithuania, Ukraine</p> <p>Others: Russia, South Africa, Ghana</p> <p>*Coverage includes Hawaii and excludes Guam and Alaska.</p>
<p>SIM Card Validity</p>	<p>The Travel Data SIM Card (“SIM Card”) does not have an expiry date. It is valid with your HKBN account.</p>
<p>Remarks</p>	<ul style="list-style-type: none"> - Please activate your SIM Card in Hong Kong before you travel. - Consecutive-day usage of the SIM Card is not required. - Tethering and personal hotspot are not supported. - The SIM Card can only provide mobile data service, voice and SMS functions are not available. - The SIM Card is available in Mini/Micro/Nano SIM card sizes. - Data uploading/downloading speeds depend on specifications of different smartphones and tablets and overseas network. In general, the SIM Card provides 3G uploading/downloading speeds.
<p>Activate SIM card or purchase extra day-pass</p>	<ul style="list-style-type: none"> - For more details, please visit traveldata.hkbn.net/en.

• Tips

1. How can I prevent data misuse?

Please disable “Mobile Data” and “Data Roaming” on your smartphone or tablet when you do not intend to remain connected to the Internet.

2. How can I avoid unnecessary roaming data charges?

When you stop using or switch to another SIM card, please make sure “Data Roaming” is turned off on your smartphone or tablet.

3. What should I do if my smartphone blocks the connection with other network operator(s)?

On some smartphones, operation may be locked with only a specific network. Please refer to your smartphone provider for more details.

4. How can I minimize data usage?

Before using the SIM Card with any smartphone or tablet, disable automatic updates of email, app store, other applications (“Apps”), RSS and Podcasts to avoid unnecessary data usage.

5. How can I check my data usage?

Before using the SIM Card, re-set the data usage records on your smartphone(s) to 0KB for easier reference of data usage consumption.

(There are discrepancies on ways to switch off mobile network for different smartphones and tablets. In general, you can follow the above steps to perform the reset. Please contact your smartphone or tablet provider(s) for details.)

• **APN Setting**

Please re-set your APN each time the SIM Card is inserted.

Android	iOS
<ol style="list-style-type: none"> 1. Turn off your mobile device. Insert the SIM Card and turn it on again 2. Go to Settings > Turn off “Wi-Fi” or “WLAN” 3. Go to Wireless and network (or More networks) > Mobile networks, turn on “Mobile data” and “Data roaming” 4. Access Point Names (APN) > New APN (some smartphones require you to press “+” at the bottom or click the menu button > “New” 5. Input “openroamer.com” in the field of “Name” and “APN” 6. Select “PAP or CHAP” in Authentication Type 7. Save and choose new APN and reboot your smartphone or tablet 8. Wait for 5-15 minutes after reboot. If there is no network and need to search for signal again, please power off and on after a 15-minute interval, then repeat the above procedures. 	<ol style="list-style-type: none"> 1. Turn off your mobile device. Insert the SIM Card and turn it on again 2. Go to Setting > Turn off “Wi-Fi” 3. Go to Cellular > Turn on “Cellular Data” and “Data Roaming” 4. Wait as the iPhone or iPad searches the local network (Wait for 5-15 minutes. If there is no network and need to search for signal again, please power off and on after a 15-minute interval, then repeat the above procedures.) 5. Open (and refresh) Safari and wait for the APN settings to appear. Follow the instructions to complete the APN settings. Click QR Code> press “Install”> press “Next”> press “Install”> complete APN settings 6. Reboot your iPhone or iPad 7. If the APN settings still appear, please ignore it

Operating system is lower than iOS7 or no APN setting appear on Safari

1. Go to Setting> Turn off “Wi-Fi”
2. Go to Cellular> Turn on “Cellular Data” and “ Data Roaming”
Cellular Data Network or APN setting
3. Input “openroamer.com” in the field of APN and Username > Save new APN
4. Reboot your iPhone or iPad
5. If the APN settings still appear, please ignore it.
If there are no APN settings on your iPhone or iPad, reboot it and open Safari. Input "http://openroamer.com" in the
6. address bar and start loading
Open (and refresh) Safari and wait for the APN settings to appear. Follow the instructions to complete the APN
7. settings Click QR Code> press “Install”> press “Next”> press “Install”> complete APN settings

iOS: Switch to another SIM Card

Follow these steps to remove openroamer.com APN

- > Go to Setting
- > Go to General
- > Select Profiles
- > Click “openroamer.com”
- > Click “Remove”

(SIM Card settings differ depending on the model of smartphone or tablet used. Some devices may take longer time to search for the local network during initial use.)

If the operating system installed on your Android device is version 4.2.1 or above, please follow the steps below to reconfigure the SIM for use on few mobile devices:

1. Select “Settings” > Select “More” > Select “Security” > Select “Set up SIM Card lock”
2. Click on “Lock SIM Card”, and then Input PIN : 12345678, click on OK
3. Reboot your mobile phone
4. Input PIN: 12345678, click on OK
5. Repeat the above step 1, turn off “Lock SIM Card”, re-input PIN: 12345678, click on OK
6. Reboot your mobile phone and setup is now complete (certain models of mobile phones may take approximately 10-15 minutes to search for the network)

If you want to check the Android OS version, please go to “Settings” > Select “More” > Select “About Device”

Note: the above is not applicable on locked smartphones (i.e. phones locked to a designated network and cannot be

used on other networks. For more information, please ask your mobile phone service provider to find out whether your mobile phone is locked.)