

All-in-one WiFi 6 Gateway

User Guide



Easily Manage your WiFi 6 Gateway by Mobile Apps

Setup Wi-Fi SSID/ Password, Guest Login, List of Connected Devices and Mesh Wi-Fi Management

Scan QR Code to download



HKBN myWiFi

Manage/Setup WiFi 6 Gateway



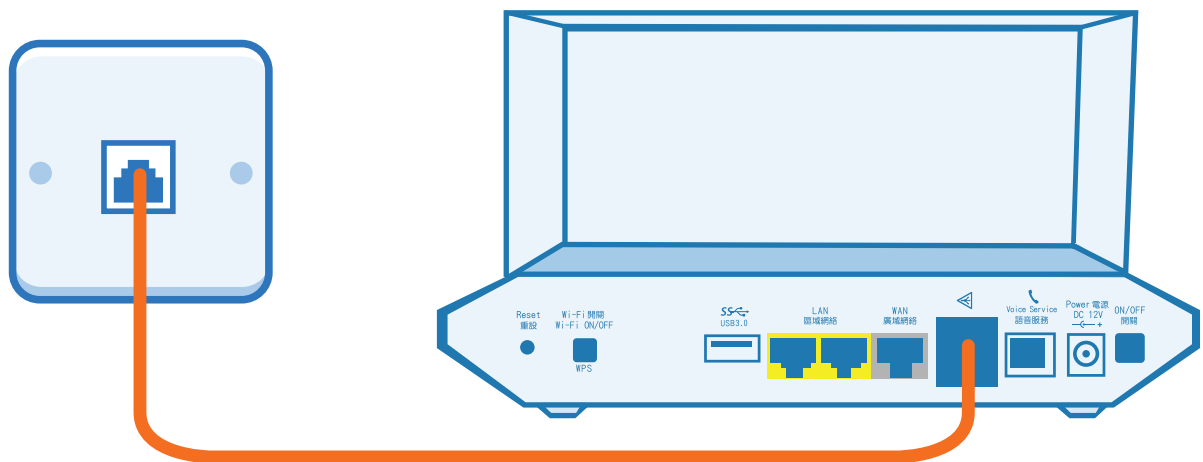
HKBN HomeGuard

Setup/Monitor Network Security and Parental Control

24 hours Customer Hotline Service: 128 100

1. Connect your WiFi 6 Gateway

Plug the fiber patch cord into the SFP WAN port  of the WiFi 6 Gateway.

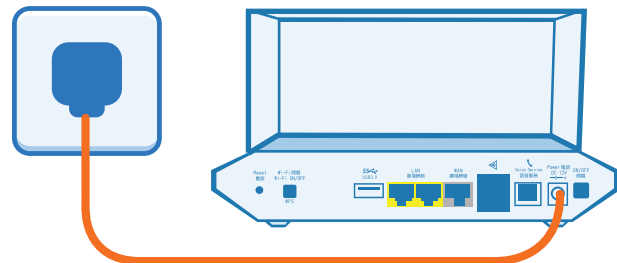


CAUTION - CLASS 1

Invisible laser radiation when you plug the fiber patch cord away from the port. Avoid direct eye exposure

2. Power your WiFi 6 Gateway

Plug the provided power adaptor to the DC12V port and press ON/OFF button. Verify the Power, MGMT, LOS, WAN, LAN, Wi-Fi and Voice (For HKBN Home Telephone Service Customer) LEDs are in green before use.



WiFi 6 Gateway (Rear)

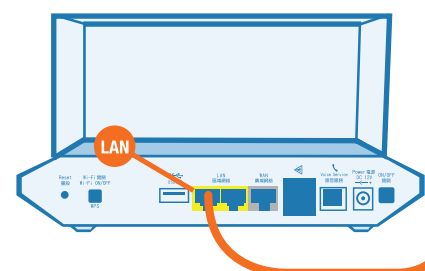
3. Connect your devices to the Internet

Via Wi-Fi:

You can connect to Wi-Fi network by using the default SSID and password which can be found on the bottom of the Gateway.

Via an Ethernet cable:









Use an Ethernet cable to connect your device to the LAN port of the Gateway.

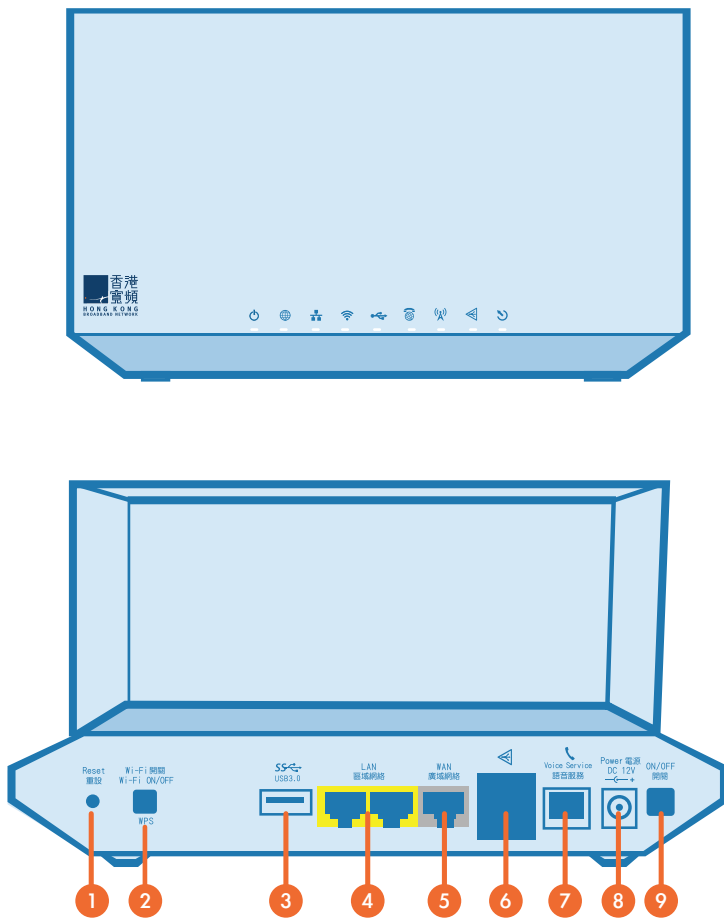


WiFi 6 Gateway (Rear)

WiFi 6 Gateway Overview:

Front

LED	Status	Description		
	Power	Green ON Green Flash Red Flash OFF	Power ON Firmware upgrade/ Configure update Server connection failed Power OFF	
		WAN	Green ON Red ON	Internet connected No Internet connection
			LAN	Green ON Green Flash OFF
			Wi-Fi	Green ON Green Flash Orange Flash OFF
			USB	Green ON Green Flash OFF
			Voice	Green ON Green Flash OFF
			MGMT	Green ON OFF
			LOS	Green ON OFF




Rear

- | | | | | |
|--|---|--------------------|------------------------------|--------------|
| 1 Factory Reset Button
(Press and Hold 15-20 sec.) | 2 Wi-Fi On/Off Button (Press and Release)
WPS Button (Press and Hold) | 3 USB 3.0 | 4 LAN x 2 | 5 WAN |
| 6 SFP ONT port | 7 Phone port (RJ-11) | 8 Power 12V | 9 Power On/Off Button | |

Basic Troubleshooting Tips:

WAN LED status (Red ON)

If customer can't access Internet and/or use HKBN Home Telephone Service through the WiFi 6 Gateway, please check the LED status of  . If the LED is red (Figure 1), we recommend you to reboot your WiFi 6 Gateway by pressing the On/Off button until the LED changes to green for a normal connection status.

If it's still disconnected, please check whether the Ethernet cable of the WAN or the fiber patch cord of the SFP ONT port is properly connected.

(Figure 1)



Wi-Fi LED status (OFF)

If you find that the Wi-Fi LED indicator is OFF (Figure 2), please check the Wi-Fi switch button on the back of the Gateway (Figure 3) to confirm whether the Wi-Fi function is being turned off.

(Figure 2)



(Figure 3)

