

# Apple iPhone / iPad iOS Steps for Setting HKBN email

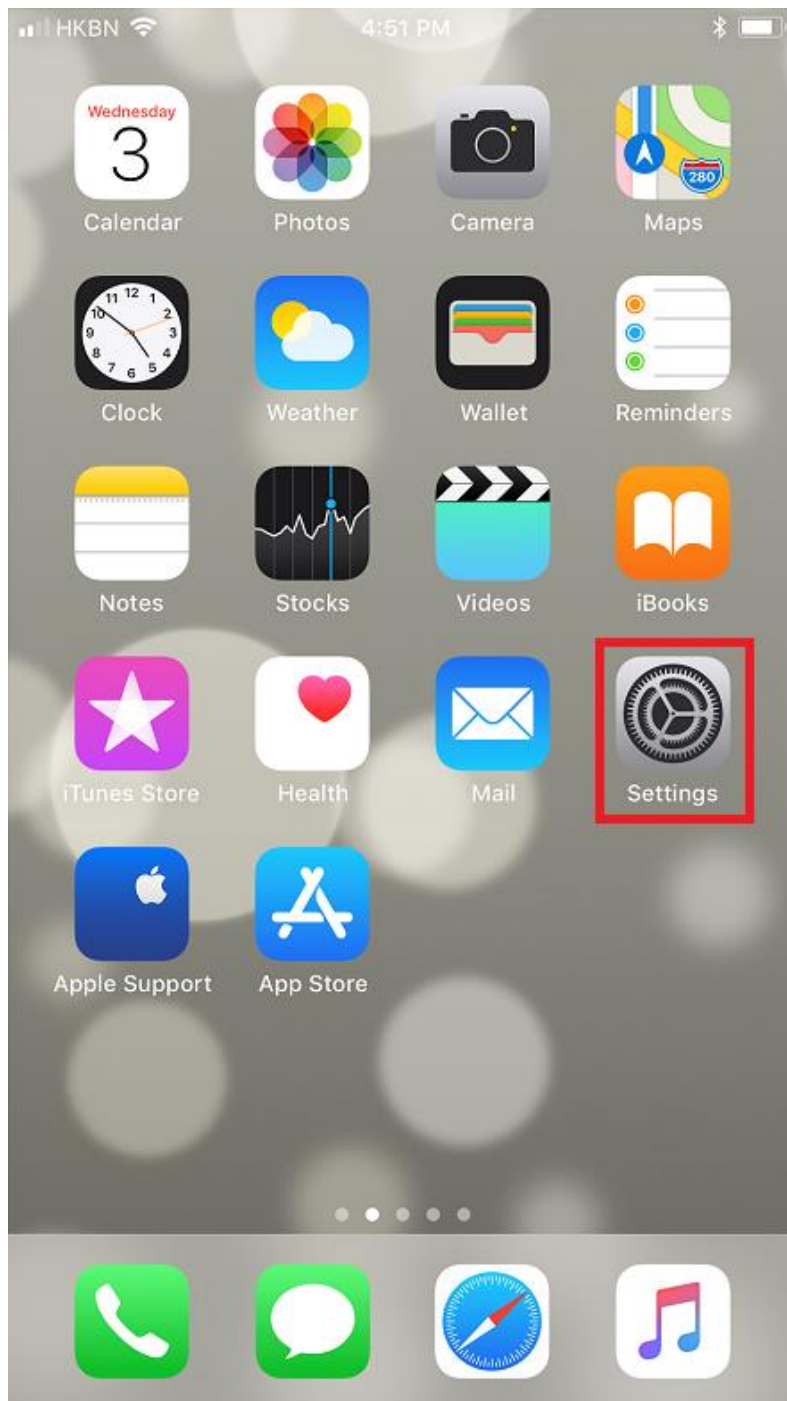
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# 1 Setting HKBN email in iOS System

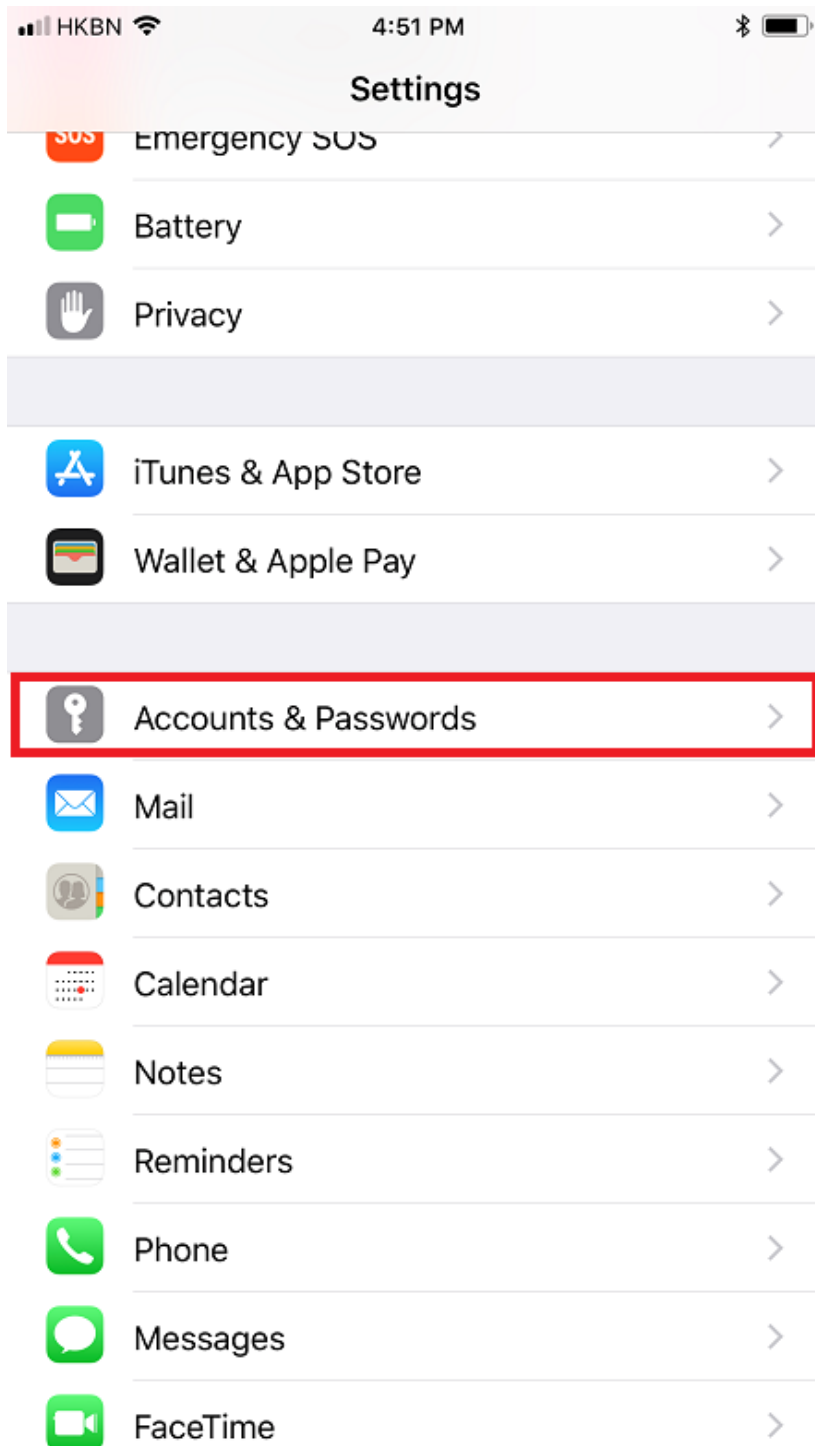
Steps below are only applicable for setting up HKBN ISP email

1. Click "Settings" under the phone with iOS system.



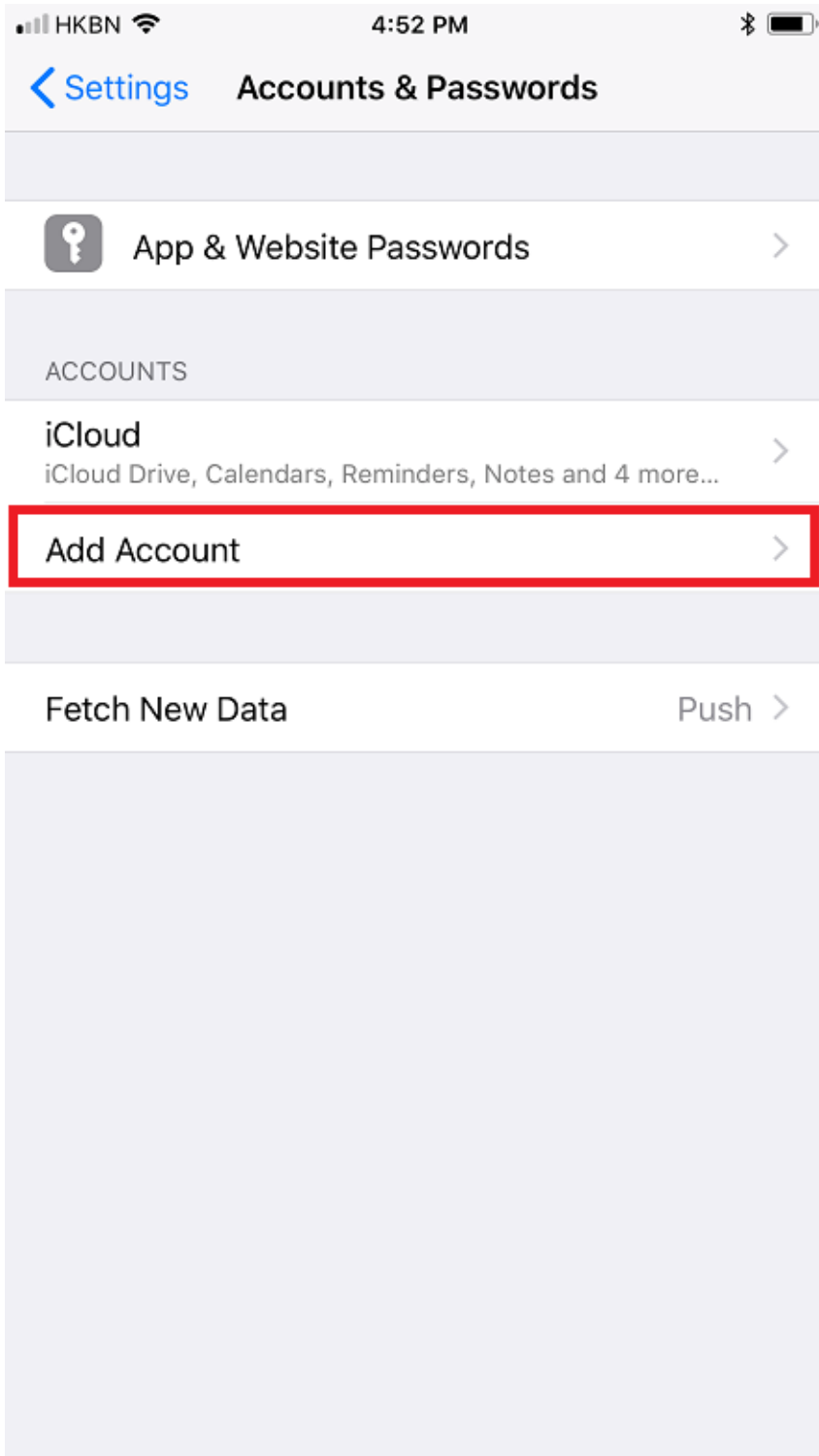
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2. Choose “Accounts & Passwords”.



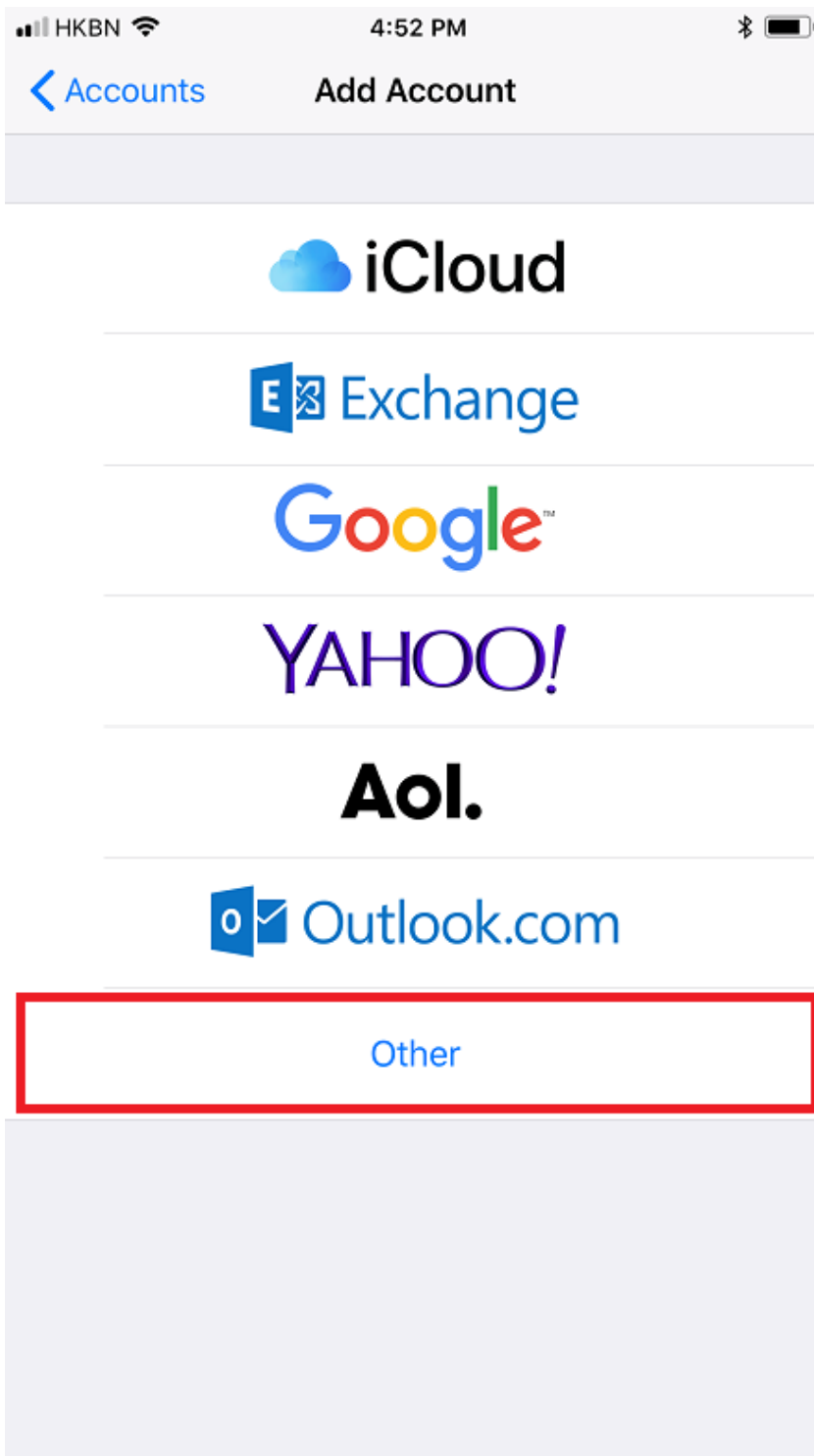
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3. Tap “Add Account”.



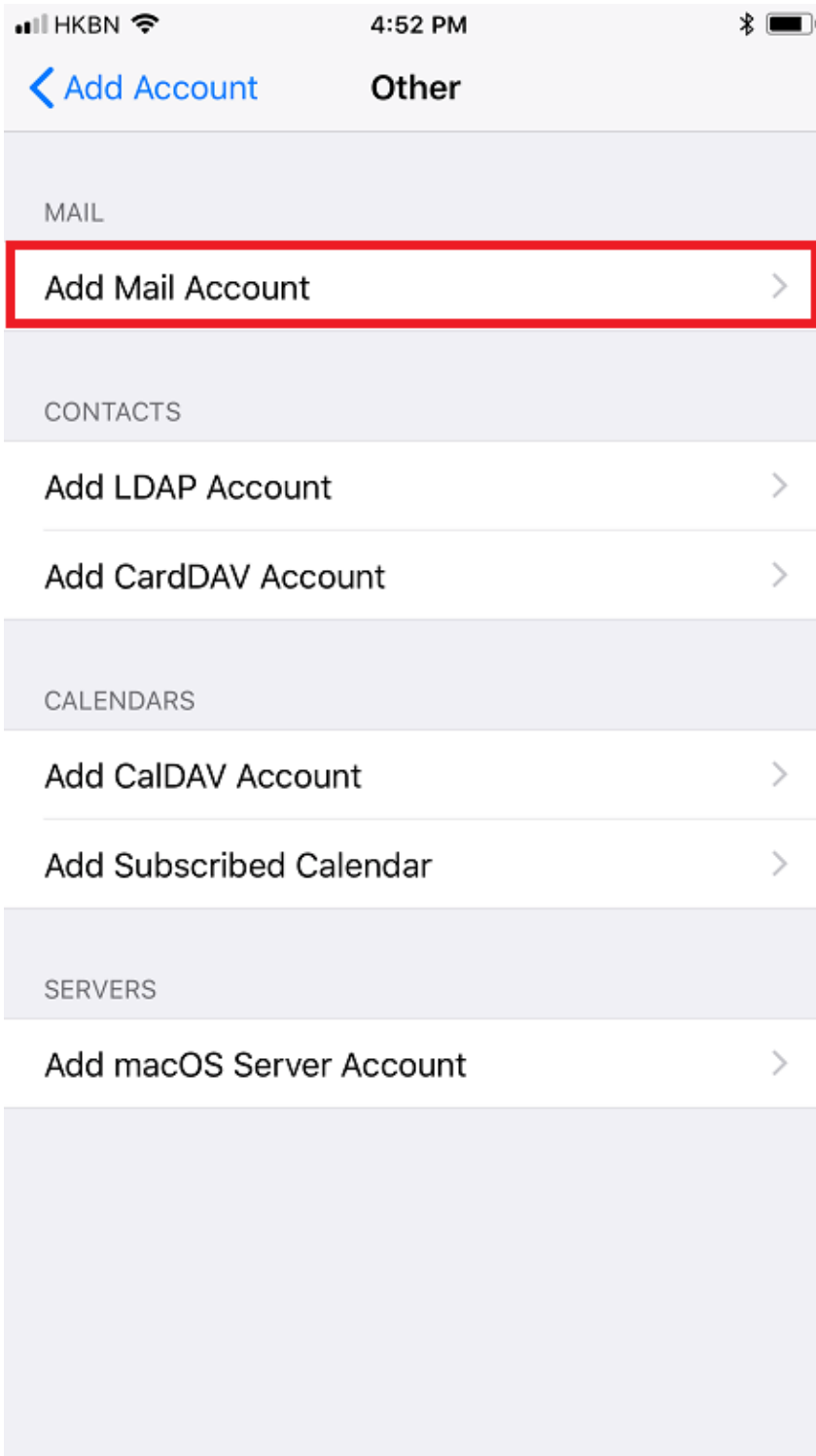
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4. Tap “Other”.



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5. Tap “Add Mail Account”.



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6. Enter your name, email address, password, and a description for your email account, then click “Next”

- Name: Enter the user name provided by HKBN.
- Email: Please enter the email address provided by HKBN.
- Password: Enter the password provided by HKBN.
- Description: Type HKBN.

The screenshot shows the 'New Account' screen in an iOS email app. At the top, there are three buttons: 'Cancel' (blue), 'New Account' (black), and 'Next' (blue, highlighted with a red box). Below the buttons are four input fields: 'Name' with the text 'UserName', 'Email' with the text 'UserName@hkbn.net', 'Password' with ten black dots, and 'Description' with the text 'HKBN'. A keyboard is visible at the bottom of the screen.



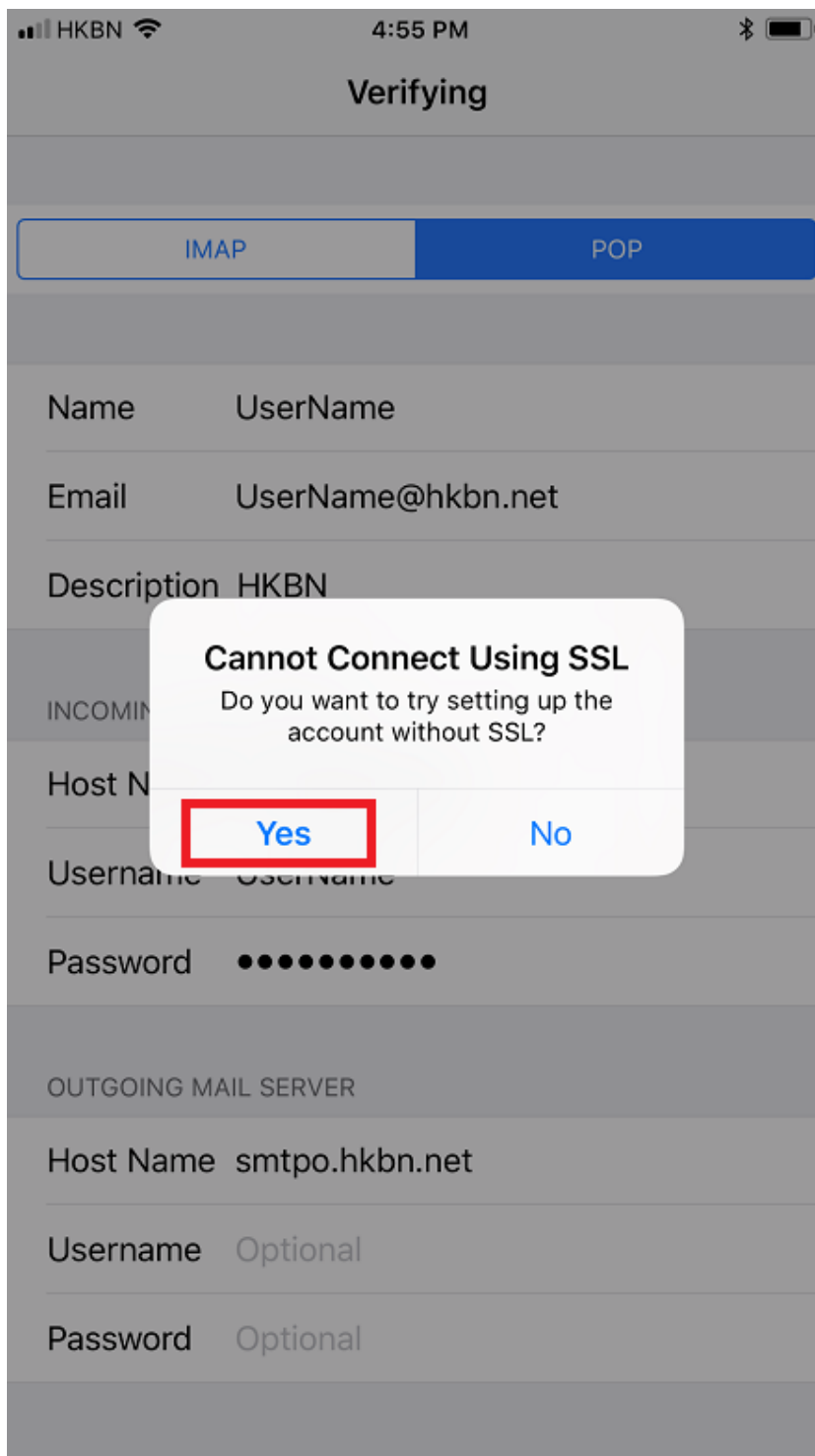
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7. Check before going to next steps. The Host name of “INCOMING MAIL SERVER” should be entered popo.hkbn.net OR pop1.hkbn.net ([Customer can check it via MY ACCOUNT](#)) and the Host name of “OUTGOING MAIL SERVER” (SMTP) should be entered smtpo.hkbn.net. After that, press “Save”.

The screenshot shows the 'New Account' screen in an iOS email settings application. At the top, there are three buttons: 'Cancel', 'New Account', and 'Save'. The 'Save' button is highlighted with a red box. Below the buttons, there are two tabs: 'IMAP' and 'POP'. The 'POP' tab is selected. The screen is divided into two main sections: 'INCOMING MAIL SERVER' and 'OUTGOING MAIL SERVER'. Each section has fields for 'Host Name', 'Username', and 'Password'. The 'INCOMING MAIL SERVER' section has the following values: Host Name: popo.hkbn.net, Username: UserName, Password: [redacted]. The 'OUTGOING MAIL SERVER' section has the following values: Host Name: smtpo.hkbn.net, Username: Optional, Password: Optional.

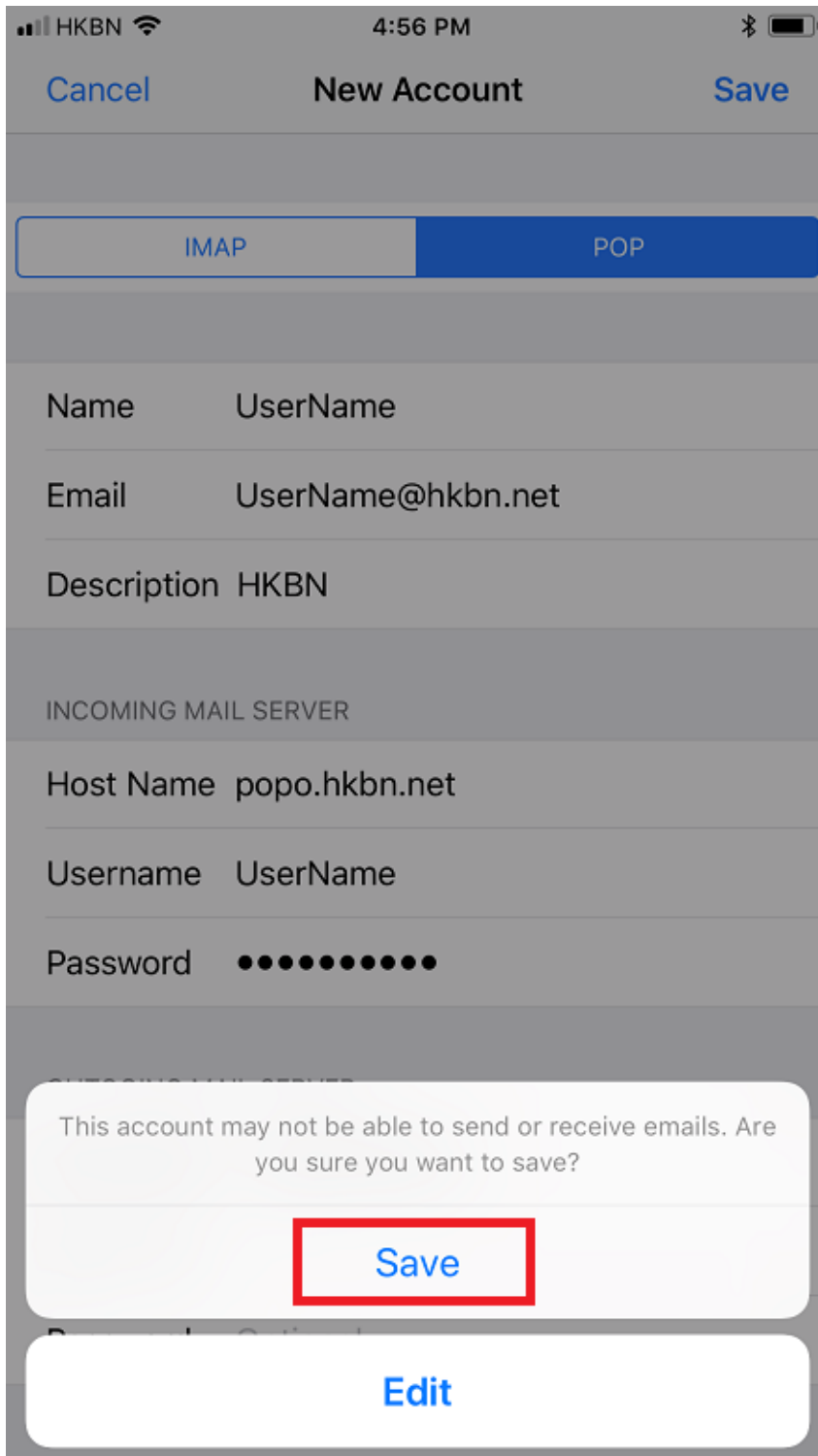
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8. The following error shown that “Cannot connect Using SSL - Do you want to try setting up the account without SSL?”. Select “Yes” to proceed.



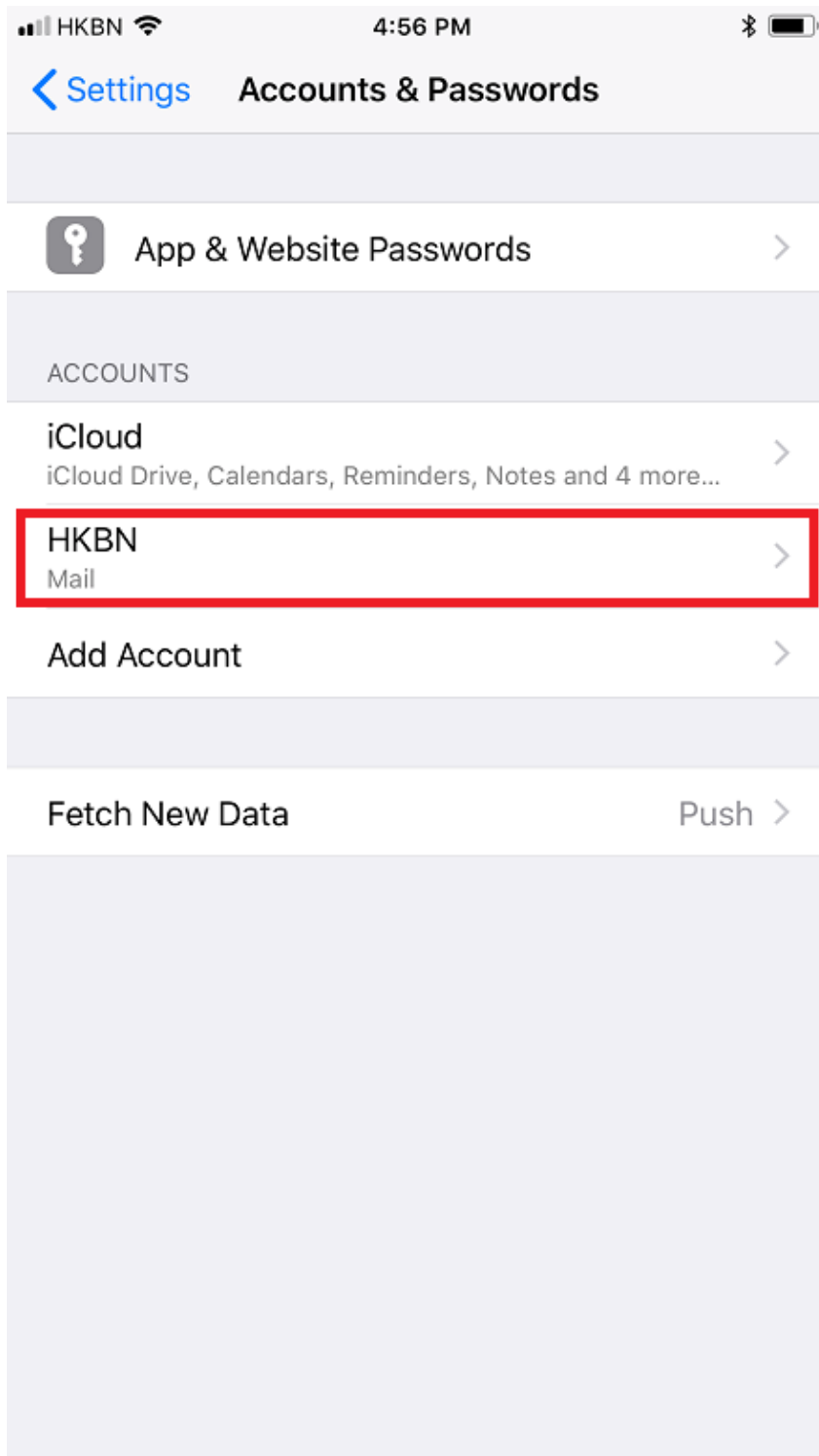
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9. Tap “Save”.



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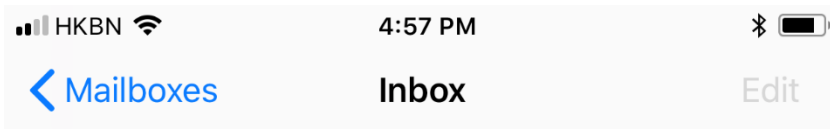
10. The HKBN email account is now been setup in Accounts & Passwords.



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11. You can use the HKBN email now to send or receive emails.



No Mail

